

Used Part Warranty

The used part described as _____ on invoice # _____ **and no other part OR LABOUR** will be warranted through the original supplier of the part (the auto wrecker) for a period of 90 days, unless the extended warranty option is purchased (when available). This warranty does not cover things such as loss of use, loss of earnings, per diem expenses, towing, or any consequential or incidental damages.

IF a used part which has no extended warranty option should fail to work properly, you (the customer) would contact us first and then we contact the auto wrecker and inform them of the problem with the part. They, **at their discretion**, will find a replacement part and then they normally ship that replacement part to us for warranty repairs. In this warranty instance, the auto wrecker would supply the warranty replacement used part and we would install that warranted used part and the warranty invoice would show no charges for the warranted part, **but there will be labour charges and any other related parts such as gaskets or fluids which that you, the customer, are responsible for paying.** When we searched for your used part, we tried to find the lowest mileage used part, which lowers this risk associated with a failed part, but the fact is that there is no good way to tell if a used part is going to work properly or last. **When used parts are purchased from an auto wrecker or salvage yard they do not allow, or pay, any labour charges for warranty of any kind**, for changing out the used part if it is defective, during their 90 day warranty period. Should the auto wrecker not be able to supply a replacement part, they will normally refund the original purchase price, but **will not allow any labour charges to complete the repairs.**

We have an extended warranty term of 1 year/ 20,000km for used parts which have less than 150,000 km (excludes used engines and used electronic components). This warranty option is described on the invoice as extended warranty. **IF the original invoice has this extended warranty itemized as a separate line**, then B&M Transmission and Car Care Centre will replace or repair the defective used replacement part with no cost of labour. When the extended warranty is purchased, the warranty on the used part will be 12 months or 20,000 kilometers (whichever occurs first) and will include the costs of the part which failed and the costs of the labour to replace the used part, **when repaired at our shop only.** Only the used part and the fluids or gaskets associated with that part, and the labour to replace the failed used part which was purchased on the original invoice that prompted the issuance of this warranty will be covered; no other parts or labour to repair any parts, whatsoever, whether related to original part failure or not, will be included in this warranty.

Warranty Instructions:

You must always return your vehicle to B&M Transmission and Car Care Centre for any used part warranty repairs. **This must be done at your own expense, towing is not covered** under this used part warranty. If you discover a problem with any used part installed on your vehicle, you should to call us at [\(250\)-374-4727](tel:250-374-4727) (Monday through Friday 8-4:30) as soon as possible and arrange an appointment to avoid any further damages. We will check out your vehicle at no charge and discuss what the appropriate repairs that have to be done are, and schedule for replacement of the parts etc. You may also E-mail us at bandmtrans@gmail.com and we will help as best we can.

There is no implied warranty whatsoever.

Repairs performed while under warranty do no extend the terms of this warranty.