

5 Year/150,000 Kilometre Limited Warranty Agreement

The transmission you purchased is covered by our 5 years or 150,000 km warranty (whichever occurs first). This includes all internal parts, as well as the torque converter. It covers all internal parts of the transmission including the case (when damaged from within) but does not cover abuse or overloading of the vehicle beyond normal industry standards. If the cause of failure is from OUTSIDE the transmission, such as, but not limited to; cooler lines or fittings; transmission control unit or programming; radiator or transmission cooler; external solenoids or sensors; faulty wiring; then this warranty will no longer be valid. We cannot possibly predict failures of this nature and as such are not covered under this warranty.

In order to keep this warranty in force, you will be required to maintain the transmission by our specifications as well as you must stop by our shop for an annual inspection of your transmission. **Repairs or replacement done while under warranty do not extend the terms of this warranty.**

When we reconditioned your transmission we used top quality parts as well as the latest information in order to improve the durability and driveability of your transmission. We expect the transmission to last a long time and deliver outstanding performance throughout. These are some things you can do to help make the transmission last as long as possible:

1. Don't force the shift - most transmission wear is during an upshift or downshift and you can significantly reduce wear by slightly backing off the throttle during a shift and allowing the transmission to shift under less load.
2. Check your transmission fluid regularly - check your fluid at least every month during the first year and at least every other month afterwards. The better we can keep the fluid condition, the longer things will last. If your vehicle has no dipstick, just make sure there are no leaks where parked.
3. Don't overload the transmission - if this transmission is in a truck, make sure the truck has been properly equipped with adequate cooling before loading extra weight into the back. **Every 20 degree drop in temperature equates to potentially doubling the life of the fluid** and if necessary an auxiliary transmission cooler or extra deep pan can accomplish this. Synthetic transmission fluids can also extend the life of the transmission as well.
4. If you notice ANYTHING different or weird, bring the vehicle back to us for a road test and we'll check it out and check the fluid condition as well.

Warranty conditions which **MUST BE FOLLOWED:**

1. YOU MUST RETURN TO OUR SHOP once a year in order to allow us to check your transmission fluid condition and assess whether or not service is necessary. Annual check-up is at no cost. If a transmission service is required, customer is responsible for normal service invoice charges.
2. The transmission must be properly serviced at **minimum every 2 years or 40,000 km**. This must be done at our shop or another pre-approved transmission shop. Quick lube or general mechanic fluid/filter change is not an approved service and will void warranty!!

Failure to follow these two conditions will void the warranty.

	Year 1	Year 2	Year 3	Year 4	Year 5
Check-up					
Trans Service					

All transmission maintenance services at owner's expense. Check-up is a free service.

5 Year/150,000 Kilometre Warranty Agreement

We are pleased to offer this transmission warranty for a period of 5 years or 150,000 km - whichever occurs first. This warranty exceeds the industry standard warranty coverage and we will honour the warranty at any **pre-authorized transmission shop** as long as the warranty conditions have been followed. As mentioned on the reverse of this form, some conditions must be adhered to in order not to void the warranty. This warranty DOES NOT COVER things such as loss of earnings, loss of use, per diem expenses, personal damages or any other consequential or incidental damages. Towing is covered to a maximum of \$100, when applicable. **Repairs or replacements done while under warranty do not extend the terms of this warranty.**

Our 5 year/150,000 km warranty is 2 parts:

1. The first 3 years or 85,000km will be covered by the ATRA Golden Rule Warranty. We are members of ATRA (Automatic Transmission Rebuilder's Association) and offer a nation-wide warranty, with over 2,000 member shops worldwide. **See supplied ATRA warranty form for details.**
2. The final 2 year or 65,000km, the vehicle should be returned to us for warranty repairs. Normal driving habits are approximately 20-30,000 km per year, so the 150,000 km warranty would normally last 5 years. Remember though, the warranty is 5 years or 150,000 km - whichever occurs first.

How to obtain warranty service:

You should always return the vehicle to B&M Transmission and Car Care Centre, whenever possible. **You should call AS SOON as you notice any problem** at all, we will make an appointment for service as quickly as possible, and we will do our best to minimize any inconvenience. If you are more than 250 KM from Kamloops, you should call us collect - all collect calls will be accepted - at **(250) 374-4727** (Monday through Friday 7:30-5:30) and we will direct you to the nearest ATRA member shop, or you can look online at www.atra.com to find the closest member shop. Just click on the link on the left of the page that says Find a local ATRA Member and follow the instructions. The ATRA member will check your vehicle out and will call us with their findings and will arrange directly with us an appropriate solution to the problem. If a transmission problem occurs on a weekend, or you are unable to reach us, you can E-mail us at bandmtrans@gmail.com and we will do our best to help.

We offer towing coverage up to a maximum of \$100 for repairs covered by this warranty. You may call a tow truck and have your vehicle towed to our shop and charge the bill to us, and we will apply a credit of up to \$100, if warranty is approved. You can also pay the tow bill yourself, and submit a valid receipt to us and if warranty is approved, we will reimburse up to \$100 for the tow.

Vehicle Information:

Year Make Model	Vin	Mileage at time of repair	Date
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Considering the fact that B&M has been in business since 1965, you know we'll take care of any problems which arise as long as they are covered under our normal warranty terms. We take great pride in our work and want to know what works and what doesn't quite work. We strive to keep up to the latest technology and are continually looking for newer and better fixes and we constantly research the latest information regarding root cause failures and new testing techniques. Of course there are times when parts we supply fail through no fault of our own - we still take care of it. We appreciate any feedback we can get about how the transmission works - good and bad - after all that is how we learn what works and what doesn't. [Let us know what you think!](#)